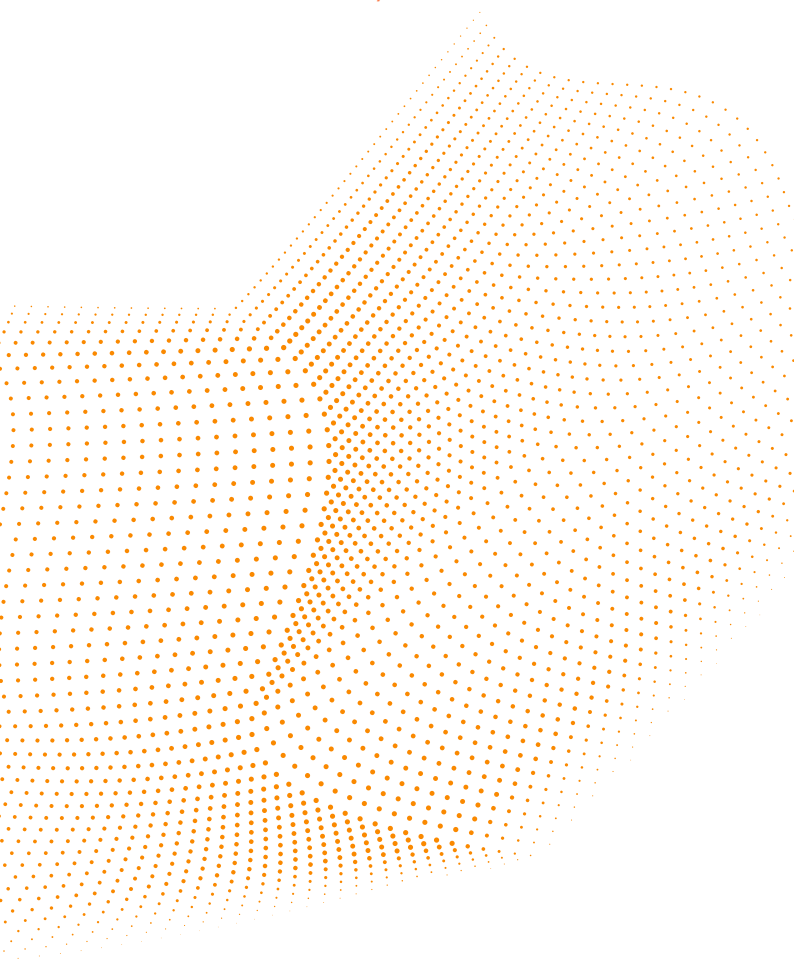


# User manual

# DemoPack

Revision: 02 — Date: May 2021



user id:		#45
product nr:		
date of manufacture:		



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# 1. INTRODUCTION

Thank you for choosing the Hy5 DemoPack. This manual contains important information for the correct use and handling of your DemoPack.

**Please read this document carefully before using the product and contact Hy5 if you have questions or experience problems.**

DemoPack is a unit for demonstrating the function of a MyHand hand prosthesis. A MyHand hand prosthesis can be connected to the DemoPack via the quick disconnect and thereafter operated via two control buttons. Power is supplied by a rechargeable battery situated in the main body of the DemoPack.


The DemoPack is intended for any individual wanting to demonstrate a MyHand hand prosthesis.

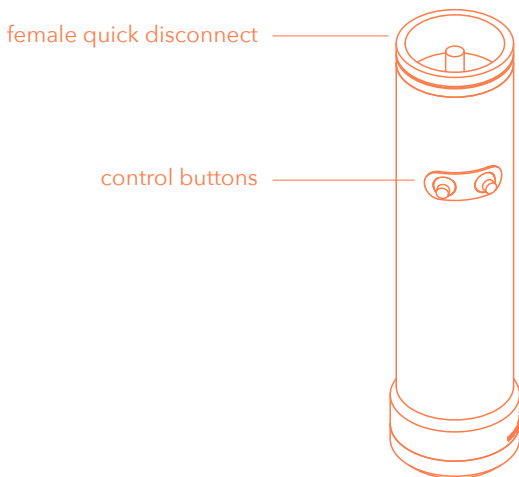
## 2. USE & CARE

Your DemoPack is delivered ready to use straight from the box. Whilst the unit is delivered pre-charged, additional charging may be required for optimal functionality.

Connect your hand prosthesis to the DemoPack by pushing it into the female half of the quick disconnect and then rotating the connection back and forth by 90 degrees to ensure a firm connection.

 **CAUTION!** — Only the charger delivered together with DemoPack may be used for charging.

 **CAUTION!** — If your DemoPack does not work as it should, disconnect your prosthesis and contact your DemoPack supplier.



## 2.1 Control of the DemoPack

Two buttons are located on the side of the DemoPack. These buttons control the movement of the hand prosthesis when connected.

If your hand prosthesis' movements become slower or the prosthesis does not move at all, disconnect your prosthesis, charge your DemoPack and try again after charging.

## 2.2 Maintenance, Care and Cleaning

Please inspect your DemoPack regularly. Special care should be taken to inspect both the quick disconnect electrical pin and the control buttons for wear or damage. Do not adjust, disassemble or attempt to maintain or modify the product.


The DemoPack is an electrical device and so should not be immersed in or come into contact with water. Product failure is likely to occur should this happen.


When cleaning your DemoPack, use a damp cloth.

## 2.3 Battery

The DemoPack is powered by a 7.4V 5200mAh rechargeable Lithium battery located in the main body of the product. Your DemoPack should not be left for long periods in direct sunlight, and shipping restrictions should be observed for products containing Lithium batteries.

Your DemoPack should only be charged with the charger supplied.

 CAUTION! — Do not use DemoPack if there is visible damage. The DemoPack should not be exposed to an environment below -10 degrees °C or over +40 °C. DemoPack shall only be used according to the intended use.

 CAUTION! — The battery shall be charged when the speed of the movement starts to slow down significantly. Contact your DemoPack provider if the battery does not charge. Do not replace the batteries yourself.

## 3. SERVICE & WARRANTY

### 3.1 Service

With use and time, the rechargeable battery and the quick disconnect electrical pin may require replacement due to wear and diminished performance. Any repairs or service work should be performed by Hy5 personnel only.

## 3.2 Warranty

DemoPack comes with a 1-year-standard warranty. The warranty covers any defects in materials or workmanship under normal use during the warranty period. The 1-year warranty period begins when the product is taken into use, which should be no later than 6 months from the date of product shipment from Hy5's production facility, Norway.

Taken into use is defined as date of shipment to practitioner/end user. When a claim is made under warranty, this claim must be supported by appropriate documentation, including proof of sale and shipment date.

The warranty will be void on all system components, if any components have been subject to abuse, repair or maintenance by an uncertified person; deliberate damage; loads beyond those for which the product was designed; or by modification or neglect.

## 4. SAFETY/CAUTIONS

Hy5 accepts no responsibility for any damage or injury caused by improper use.

- Do not subject DemoPack to excessive loads
- Do not use in water
- Do not use DemoPack for extreme activities that may cause injury
- Do not expose to excessive moisture, liquid, dust, vibration or shock
- Do not expose to temperatures below -10 °C or above +40°C
- Do not expose to flames
- Do not expose to explosive atmospheres
- Do not disassemble components or modify in any way
- Maintenance, repairs and upgrades may only be performed by Hy5 personnel and Hy5 approved technical partners
- Do not ship the product without informing the courier that the product contains lithium batteries

## 5. DISPOSAL



The DemoPack product is designed such that it can be fully disassembled at the end of its life for recycling. Disposal that is not in accordance with the regulations of your country may have a detrimental impact on health and the environment. Please observe the instructions of your national authority pertaining to recycling and disposal of waste materials.

## 6. TECHNICAL INFORMATION

### Principal dimensions

Weight	540g
Dimensions	50x50x210mm

### Battery

Maximum operating current	5A
Voltage	7.4V
Battery type	Lithium rechargeable battery, 5200mAh

### Environmental conditions

Storage and transport in original packaging	-10°C to +40°C / 14F to +104F
Storage and transport without packaging	-10°C to +40°C / 14F to +104F
Operation	Refer to MyHand user manual



## 7. QUALITY ASSURANCE

DemoPack is marked with a CE mark indicating that it complies with the requirements of Directive 2014/35/EU on electrical equipment, Directive 2011/65/EU on the restriction of the use of certain hazardous substances in electrical and electronic equipment, and Directive 2012/19/EU on waste of electrical and electronic equipment.

## 8. USER INFORMATION

Provision of the following basic information will enable easy identification for future service inquiries.

User name:

Date of first use:

DemoPack serial number:

**WEEE**

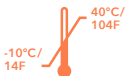
Separate collection for waste of electrical and electronic equipment

**CE mark**

Declaration of conformity according to the applicable European Directives and Regulations

**Legal manufacturer**

Hy5Pro AS, Raufoss Industripark, Bygning 100, 2830 Raufoss, NORWAY

**Storage Temperature Limit:**

-10°C/14F to +40°C/+104F



